Resolved Issues

FlexNet Manager Suite 2020 R1
On-Premises

FlexNet Manager Suite 2020 R1 Resolved Issues - On Premises edition

Severity Matrix

Severity	Definition
1	A serious issue with no known workaround
2	A serious issue with an viable workaround
3	The feature is usable with moderate workaround
4	The feature is usable with a simple workaround or fix
5	The feature is usable with a simple workaround or fix, affecting few customers.

Issues are grouped by FlexNet Manager Suite release and sorted by Severity and Component.

Severity	Component(s)	Summary	Master Issue Number
1	Analytics (Cognos), Inventory import (read/write/export)	Data Warehouse export process fails with error: Procedure or function 'CreateAndInitializeTenant' expects parameter '@OrganizationID', which was not supplied	IOJ-2083804
1	Analytics (Cognos), Security	Cognos version used by Flexera Analytics uses old version of jQuery	IOJ-2072273
1	Database, Inventory, Uploaded file importers	Inventory NDI files fail to import when the SoftwareFile_MT.SoftwareFileID database identity column exceeds 2,147,483,647	IOJ-2091541
1	Integration: ILMT, SAM for IBM	All time peak consumption is imported from ILMT instead of peak from the last 3 months	IOJ-1996496
1	Integration: SCCM, Inventory import (read/write/export)	Multiple versions of Universal Applications may appear as installed based on inventory imported from SCCM	IOJ-2105626
1	Inventory, Uploaded file importers	Two separate devices with the same name may be merged into one when their inventories are imported around the same time	IOJ-2106260
1	Inventory, Uploaded file importers	Inventory imports may fail if InstallDate values from Add/Remove Programs fall outside the range Jan 1, 1753 to Dec 31, 9999	IOJ-2104289
1	Inventory, Inventory import (read /write/export)	MaxDuplicateImportedComputerSerialNo setting cannot be configured in FlexNet Manager Suite Cloud to allow importing 2 devices with the same serial number	IOJ-1845922
1	Inventory, VMware discovery & inventory	First octet of IP address used as device name for vCenter servers that have an IP address as their primary network identifier	IOJ-2082558
1	Inventory Beacon	High memory usage may occur during discovery/remote execution on beacon if DNS is slow	IOJ-2087160
1	Inventory import (read/write/export)	Some file evidence-based usage gathered by FlexNet agents is not imported	IOJ-2114072
1	License Reconcile	License reconcile process may consume a large amount of memory during bundle loading	IOJ-2079985

1	Reports	Report including virtual machine details fails with red error bar if multiple computer records have the same cloud instance ID	IOJ-1996011
1	SAML, Security	Login session does not expire if SAML identity provider does not provide a session timeout	IOJ-2084936
1	Software license management, Web UI	Unable to scroll in UI to select license key on license Consumption tab when long values are used	IOJ-2083886
1	Web UI	Red bar error when viewing Raw Software Usage page with error in webui.log: Arithmetic overflow error converting expression to data type int	IOJ-2073549
2	Agent, Inventory Beacon	Download of agent .cab files from beacon fails with HTTP 500 "internal server error" due to incorrect access permissions on files	IOJ-2094784
2	Agent, Inventory	Inventory agent fails to scan NFS shares mounted on AIX x64	IOJ-2068957
2	Agent, Inventory import (read/write /export)	Inventory device records for HP-UX nPar/vPar partitions may be merged if the /usr/sbin/parstatus -wM command cannot be run successfully	IOJ-1802126
2	Agent, Component installers	AIX agent installer for FlexNet Manager Suite 2019 R2.1 is missing critical files	IOJ-2090035
2	Contract management, Hardware asset management, Reports	Retired or Disposed Assets with Active Payment Schedules report may fail with red error bar if different payment schedules have different $ amounts	IOJ-2087091
2	Integration: App Portal	Queries made by App Portal to FlexNet Manager Suite may perform poorly	IOJ-2088218
2	Integration: Citrix	XenApp file evidence removed during import if file is not also referenced in the computer's software inventory	IOJ-2101296
2	Integration: ILMT, Inventory import (read/write/export)	Import from ILMT 9.2.1 fails at CopyComputerData reader step with error: Invalid column name 'hostname'	IOJ-2103107
2	Integration: SCCM, Inventory import (read/write/export)	SCCM GetUniversalApplicationInstalledInstallerEvidence-CreateIndexes reader step fails if imported installer evidence Publisher+Name+Version is longer than 900 bytes	IOJ-2106942
2	Inventory, SAM for Oracle	Oracle Database option query to detect Partitioning by segments may run slowly	IOJ-2076683
2	Inventory, Uploaded file importers	Inventory may not update for computers with non-unique Active Directory GUIDs	IOJ-1995649
2	Inventory, Remote execution, SAM for IBM	VMware hosts that don't consume PVU licenses are unnecessarily targeted for frequent OS credential discovery and virtual inventory gathering	IOJ-1994644
2	Inventory, SAM for IBM, Software license management	Device consumes licenses if it is linked to a license and then later set to "archived" status	IOJ-2076666
2	Inventory Beacon	Inventory beacon UI allows inappropriately frequent imports to be scheduled	IOJ-2080949
2	Inventory Beacon	Cannot configure PowerShell inventory connection in beacon UI with some non-English locale settings	IOJ-1901036
2	Inventory Beacon	Inventory beacon uninstall leaves behind some binaries	IOJ-1925874
2	Inventory Beacon	Flexera.Beacon.TestConnection.exe does not get installed on beacon if usage agent component is deselected from installation	IOJ-1773388
2	Inventory Beacon	Beacon authentication service can have cross-tenant performance issues	IOJ-2110382
2	Inventory Beacon	Inventory beacon policy may be requested more frequently than the configured update interval	IOJ-2080959
2	Inventory Beacon	Inventory beacon may consume high CPU when inventory rule is set to target thousands of known discovered devices	IOJ-2108780
2	Inventory Beacon	Loading license terms during beacon policy updates may perform poorly	IOJ-2084716

2	Inventory import (read/write/export)	If inventory devices have many MAC addresses, inventory import writers may fail at step CreateDiscoveredDevicesFromInventory with error: String or binary data would be truncated	IOJ-2091325
2	Inventory import (read/write/export)	UsersWriter step of import writers may run for a long time	IOJ-2087242
2	License Reconcile, SAM for IBM	Consumption numbers shown on the Consumption tab of a PUV license may be incorrect after a device moves to another host	IOJ-2091438
2	License Reconcile, Software license management	A supplementary title installation may not be covered by a bundle license, depending on undefined order of processing titles during import	IOJ-2071371
2	Reports	The column order set by users in the Report Builder is not saved	IOJ-1756627
2	SAM for Oracle, Software license management	No consumption calculated for Oracle Database Standard licenses for inventory devices with sockets = 0	IOJ-2082489
2	SAM for Oracle	Used Count values on the All Licenses page may be shown incorrectly for Oracle Processor licenses when using sub-capacity licensing	IOJ-1719702
2	SAM for Oracle, Uploaded file importers	Computer name may be incorrectly updated when inventory gathered from Oracle Enterprise Manager (OEM) is imported	IOJ-2079123
2	SAM for SAP	Temporary files may be placed in the Windows\System32 folder by the SAP Reader when processing a large amount of data	IOJ-2082688
2	SAM for SAP	Hardware key and installation number of SAP systems are incorrect on System landscape details page	IOJ-1894962
2	SAM for SAP	License consumption numbers shown by SAP and FlexNet Manager Suite may differ	IOJ-1804464
2	SAML, Web UI	"The Specified URL does not contain valid metadata" error displayed when no SAML metadata has been previously uploaded	IOJ-2083450
3	Documentation	Group Assignments online help incorrectly lists licence types which do include that tab	IOJ-1867497
3	Agent, Inventory	Pop-up window may appear during inventory gathering on Mac OS X/macOS saying: To use the "java" command-line tool, you need to install a JDK	IOJ-2083891
3	Agent, Inventory	Inventory gathering may hang on UNIX-like operating systems if executable bit is set on non executable named "java"	IOJ-2072459
3	Agent, Component installers	Manual installation of FlexNet inventory agent may fail on Windows Vista/2008 or older due hyperlink control in the EULA	IOJ-2097281
3	Agent, Inventory Beacon	Cannot configure non-default port for HTTP(S) communications from agents to beacons	IOJ-1887867
3	Agent, Inventory	Usage of 64-bit applications and applications with a non-unique install path may not be tracked when agent UseAddRemove preference is "true"	IOJ-1664037
3	Analytics (Cognos), Database	Step 10004 of dw-migr1400-migpost.sql may fail with error during data warehouse database migration: Conversion failed when converting the nvarchar value 'PVUWaitingForReader' to data type int	IOJ-2082414
3	Business adapters, Database, Inventory import (read/write/export)	Business Imports and Inventory imports running at the same time can cause database deadlocks	IOJ-2102555
3	Component installers	Windows FlexNet Inventory Agent install unnecessarily registers extensions for internal file types	IOJ-2101280
3	Component installers, Inventory Beacon	Beacon scheduled tasks get disabled if npcap*.exe file is deleted from temp directory then a discovery task is executed	IOJ-2094877
3	Documentation	Table schema documentation for the SoftwareLicenseType mentions obsolete custom license type functionality	IOJ-2114408
3	Documentation, Inventory import (read/write/export)	Document that the value of AffinityEnabled in the ConsolidatedComputer inventory sptreadsheet template should be blank if the record is a physical computer	IOJ-1924575

3	Integration: App Portal	API used by App Portal to get license availability count does not count availability from "at risk" licenses and does count availability from "retired" licenses	IOJ-2089798
3	Integration: AWS	Beacon AWS imports using key-less access may intermittently fail with "The security token included in the request is invalid"	IOJ-2086545
3	Integration: AWS, Inventory import (read/write/export)	AWS import fails after upgrading from FlexNet Manager Suite 2019 R1 to 2019 R2	IOJ-2088702
3	Integration: AWS	AWS import may fail at "Get AWS EC2 dedicated hosts information" step in restrictive network environments requiring proxies with error "Name resolution failure attempting to reach service in region eu-west-1 ... Unable to connect to the remote server."	IOJ-2091254
3	Integration: AWS, Inventory import (read/write/export)	"AWS imports" task is scheduled after upgrading to FlexNet Manager Suite 2019 R1 even if no AWS connection is configured	IOJ-1992840
3	Integration: AWS	Inventory device records for AWS instances are deleted if AWS status was "terminated" or failed to be retrieved at any time in the past	IOJ-2113036
3	Integration: Citrix, Inventory import (read/write/export)	CreateVDIDevices step of inventory writers fails with error if multiple VDIs have the same name, template & domain: Violation of UNIQUE KEY constraint 'UQ_VDI'	IOJ-2102047
3	Integration: ILMT, Inventory import (read/write/export)	Deleted inventory devices that are over 90 days old are imported from ILMT	IOJ-2105938
3	Integration: SaaS Manager, Web UI	Saving changes to SaaS Manager integration settings may fail with error in webui.log: "Cannot convert null to 'bool' because it is a non-nullable value type"	IOJ-2113506
3	Integration: SCCM	Inventory for obsolete computers may be imported from SCCM	IOJ-2082412
3	Integration: Tanium, Inventory import (read/write/export)	Importing from Tanium may fail at step "Get Computers from Tanium" with error: Exception calling "GetComputers" with "6" argument(s): "Index was outside the bounds of the array."	IOJ-2101498
3	Inventory, Inventory import (read/write/export)	Poor performance in "Read metadata blob Json data for computer" inventory import step reading from FlexNet inventory database	IOJ-2084402
3	Inventory, Web UI	Last Inventory Date for inventory devices shows as today instead of blank for devices that have no inventory	IOJ-2101366
3	Inventory	'Overlapping evidence' column in the Evidence tab of an application may display "No" if "Local" and "ARL" evidence is overlapping	IOJ-1996902
3	Inventory import (read/write/export)	Importing from old FlexNet inventory database with a version less than 14.0 (release 2019 R2) fails at ReadSerialNumber step	IOJ-2083679
3	Inventory import (read/write/export)	Access Evidence reader for FlexNet Manager Suite data source runs slowly	IOJ-2079542
3	Inventory import (read/write/export), SAM for Oracle	If a VMware host has special characters in its name, import process fails at ArchiveOracleLMSAuditEvidence writer step with error: Illegal characters in path	IOJ-2089728
3	Inventory import (read/write/export)	Application server hotfix installations use the wrong install directory if the FlexNet agent is also installed	IOJ-1847127
3	Purchase management	Expired purchases may appear with a "Current" value of "yes"	IOJ-1828665
3	Reports	Cog at top does not appear when loading report the first time	IOJ-2094265
3	SAM for IBM	PVU consumption overrides may not be displayed correctly in the "Current consumption" section of the license Compliance tab	IOJ-2080890
3	SAM for IBM, Web UI	Current Consumption column is not available in the All Licenses grid	IOJ-1929447
3	SAM for IBM	Capped column is not populated on Consumption tab of PVU licenses	IOJ-1990047
3	SAM for Oracle	Cluster Database type is not used to detect usage of Oracle packs	IOJ-2079075

3	SAM for Oracle	Usage of Oracle Advanced Compression may be incorrectly identified due to incorrect recognition rule for CMP* tables	IOJ-2074331
3	SAM for Oracle, Web UI	Oracle LMS download file may silently fail to be generated with no indication of an error to the user	IOJ-1920360
3	Uploaded file importers	Bogus versions & publishers appear in FlexNet agent inventory for Microsoft SharePoint, Project & Search Server applications	IOJ-1866404
3	Web UI	Help label "Also changes Compliance properties..." is not rendered on the Inventory Settings page in German & French	IOJ-2075780
3	Web UI	Red error bar accessing 'Application Licenses Assessed' page with error in webui.log: The result collection contains duplicate objects	IOJ-2100056
3	Web UI	Red error bar shown with error in webui.log when viewing license Consumption tab if computers have a NULL name: Object reference not set to an instance of an object [...] at Flexera.Web.Core.Display.UiHelper_MultiLink	IOJ-2098624
3	Web UI	Red bar error may appear when viewing the System Tasks page with error in webui.log: String or binary data would be truncated	IOJ-2085781
3	Web UI	FlexNet Manager Suite Cloud banner messages are garbled in Japanese	IOJ-2104031
3		Changes to purchase records fail intermittently due to database deadlock	IOJ-2097607
4	Integration: App Portal	Query made by App Portal to FlexNet Manager Suite to check license availability may perform poorly	IOJ-2082789
4	Integration: SaaS Manager, Web UI	SaaS Manager button should not appear in UI by default	IOJ-2073951
4	Purchase management, Reports	Purchase "Created By" column is blank in reports	IOJ-2071887

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